

Using the Bluetooth Diagnostics Tool

Overview:

The **DIAGNOSTICS** feature with Bluetooth gives you the ability to troubleshoot connection issues and provide visibility to technical support and manufacturing details.

Steps:

1. Sign in to your [Hydrawise account](#) [1] using the mobile app. From the **HOME** screen, select the () icon in the upper left, then select **BLUETOOTH CONTROL**.
2. Select module code **(WAND) HUNTER X2-xxxx** from the WAND device list. Select **RESCAN** if necessary. If your model phone asks for a pairing request, accept by selecting **OK**.
3. Click **CONTINUE**.
4. The **DIAGNOSTICS** feature will appear next to **SCHEDULE**. Your options are to check the software versions and connection status from the two options for the controller you are currently configuring.

Diagnostics Features

Controller Status

Debug

Network Status

Description

A quick view of your connection status, current firmware, and the serial number of the WAND.

Security setting for manufacturing use only.

This allows you to check your wifi connection. "All Looks Good" indicates a successful connection.

Instructional Media

Clip:

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