Customer Reports - Email Irrigation Reports to Customers

The flexibility, ease of use, and management tools of Hydrawise make it the first choice of irrigation contractors worldwide. A common question from contractors is: How can I show my customers I am managing their irrigation? We're happy to announce that Hydrawise now offers contractors the option to email irrigation reports directly to customers.

Contractors can set up automatically generated irrigation reports for their customers on a weekly, monthly, or yearly basis. A link to the report can be delivered via email or via the Hydrawise app. Here is how they work:

- Weekly reports sent out on Sunday
- Monthly 1st of the month
- Quarterly 1st of the Qtr

Create the Report

1. Click on the **MULTI-SITE MANAGER** on the upper right-hand side.
2. Select **CUSTOMER WIDE SETTINGS.**
3. Click on the **CUSTOMER REPORTS.**
4. Press the plus button to **ADD** a new report.
5. Add all the necessary **REPORT TYPE** information.
    - Report Name - This will be the heading of your customer's report.
    - Customer message - This is a short message to your customers. This can be changed for each report or just have a generic message.
    - Type Water Use - Summarizes the last period with information about the irrigation that occurred.
    - Type Upcoming Watering – Summarizes the upcoming period with what we expect the watering to be based on the forecast at the time of the report.
    - Frequency - Weekly, Monthly, or Yearly. **NOTE:** The report will start to collect and store data from the time you build the report.
6. Apply to **ALL CUSTOMERS** or **SELECTED CUSTOMERS.**
7. Choose your **ACTIONS.** Check each box that applies.
    - Send Email
    - Send App notification

Your report is now starting to collect and store data for the customers that you selected. The report will be automatically sent to your customers according to the Report Frequency.

Save Report View

When the customer selects **VIEW REPORT**, they will be sent directly to the saved reports view.

View and Share Report

The customer can now click on the report that they wish to **VIEW** under action. They have the option to share the report via email using the share icon in the upper righthand side of the screen as well.

Example Reports