

WAND - Err Code and Description

Here is a list of the error codes and ways to troubleshoot them:

X2 - CONTROLLER CODE	CODE DESCRIPTION	SOLUTION
FAIL	Wi-Fi setup failed	Check the spelling of the network name (SSID) and/or password and reconnect to Wi-Fi
donE	The previous operation is complete	N/A
bAd/SSID/OR/PASS/CodE	The internet was not found or the password is incorrect	Check the spelling of the network name (SSID) and/or password and reconnect to Wi-Fi
rouTer/CONNECT/FAIL	Can't connect to Wi-Fi router	Verify Wi-Fi network is 2.4 GHz, correct spelling of network name (SSID) and/or password. Reconnect to Wi-Fi.
Cloud/CONNECT/FAIL	Can't connect to Hydrawise	Server down or Certificate is bad
OFF/LINE	WAND was connected to the Wi-Fi network, but the Wi-Fi connection went offline or out of range.	Reconnect to Wi-Fi
ONLINE	Connected to Hydrawise Server	N/A
PUSH/Slde/Button	Press the button to begin provisioning	Press the button [1 2 3] times to select the desired Wi-Fi setup method
H xxx	WAND Firmware Version Number	N/A
C xxx	X2 Controller Firmware Version Number	N/A
UPd8 A	Update for X2 controller firmware	N/A
UPd8 b	Update for WAND module firmware	N/A
UPd8 C	Update for WAND Wi-Fi firmware	N/A

