

How can I view customers events?

Customer Events


This section shows all events for your customers' controllers, with the most recent events at the top. Events can be related to errors, warnings, or information. You can use the buttons at the top of the section to filter the types of events you want to see.




Click **Acknowledge** next to a specific event if you no longer wish to see it. You can also click **Acknowledge All Events**.

You can also change the number of events shown on the page, and search for events by:

- Customer name
- Controller name
- Date
- Event information keywords (e.g., “flow” or “usage”)
- Event severity

Customer Events

 TOP 3 ALERTS

-  Thu 27th September @ 11:19am
HC Controller123agh (CEC Building - Hunter)
Low current detected for Zone Pool. This could indicate faulty wiring or a faulty solenoid.
-  Thu 27th September @ 11:14am
HC Controller123agh (CEC Building - Hunter)
Low current detected for Zone Side Garden. This could indicate faulty wiring or a faulty solenoid.
-  Thu 27th September @ 6:33am
HC Controller123agh (CEC Building - Hunter)
Low current detected for Zone Beds. This could indicate faulty wiring or a faulty solenoid.