

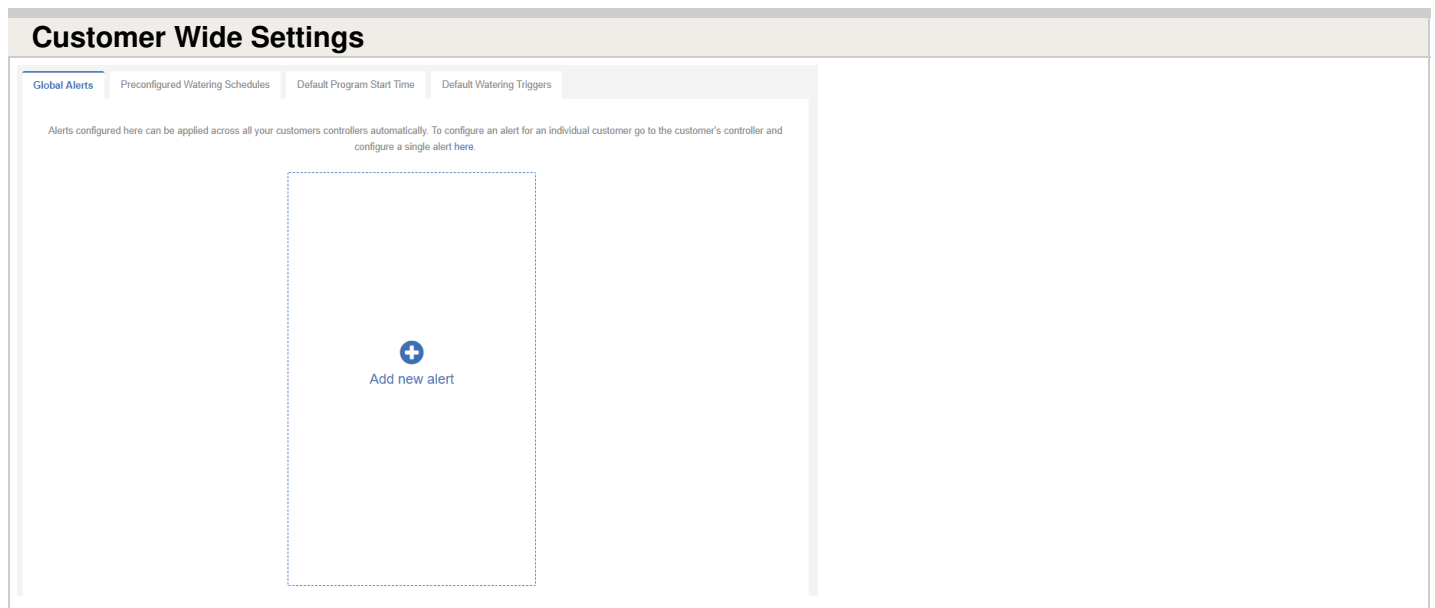
Customer Wide Settings

Common settings that you wish to apply to multiple customers should be configured here. If you change a setting here it will automatically change for all of your relevant customers.

In this section, you can set the following settings globally for your customers:

- Global alerts
- Pre-configured Watering Schedules
- Program Start Times
- Water Triggers

For more information of each of these global settings, please refer to this [support section](#) ^[1].



The screenshot shows the 'Customer Wide Settings' interface. At the top, there is a header 'Customer Wide Settings'. Below it, there are four tabs: 'Global Alerts', 'Preconfigured Watering Schedules', 'Default Program Start Time', and 'Default Watering Triggers'. The 'Global Alerts' tab is selected. The main content area contains a text block: 'Alerts configured here can be applied across all your customers controllers automatically. To configure an alert for an individual customer go to the customer's controller and configure a single alert here.' Below this text is a large dashed blue box containing a blue plus sign icon and the text 'Add new alert'.