Customers and Controllers Overview

The map below displays all your customers' controllers. You can see the status of a controller by clicking the icon on the map or the controller you want on the left side. From here, you can also Add a Customer [1].

Controllers on the map are color-coded by their status:

- Green: Online
- Red: Offline
- Yellow: This controller is not yet linked to a physical device. You can configure the controller and attach a serial number [2].

Click on a controller on the map to see status information.

You can use the search box to find your customers by name, email address, controller status, or serial number. Clear the search box if you want to see all your customers.

To manage a customer, either click on their name or use the menu next to their name to show their details. You can also use the menu to remove a customer from your account. Once you're looking at a specific customer, you can configure plans, controllers, and users.

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