Clearing Browsing Data

In the event you are having issues logging in to your Hydrawise account, please try clearing your browsing history, cookies and cache. Use instructions below based on your selected browser.

Safari

To learn more about clearing your cache in Safari, visit[Apple Support.](#) [1]

1. In the Safari menu bar, click the **Safari** option.
2. Click the **Clear History** link.
3. In the Clear drop-down menu, select the time range where you want to clear browsing data.
4. Click the **Clear History** button.

Chrome

To learn more about clearing your cache in Chrome, visit[Google Support](#) [2].

1. On the browser toolbar, click the **Chrome** menu icon.
2. Select the **More Tools** link.
3. Select the **Clear browsing data** link.
4. In the data drop-down menu, select the time range where you want to clear browsing data.
5. Select the **Cookies and other site and plug-in data** and **Cached images and files** check boxes.
6. Click the **Clear Browsing Data** button.

Firefox

To learn more about clearing your cache in Firefox, visit[Firefox Support](#) [3].

1. In the Firefox menu bar, click the **Firefox** option.
2. Select the **Preferences** link.
3. Click the **Privacy** tab.
4. Under the History heading, click the **clear your recent history** link.
5. Select the **Cache** checkbox.
6. Click the **Clear Now** button

Microsoft Edge

1. Open the Settings Menu. In the top right hand corner you'll see three dots in a horizontal line. ...
2. Locate **Clearing Browsing** Data. ...
3. Choosing What to **Clear**. ...
4. Restart the **Browser**.

Internet Explorer

Version 11 and 10

1. In Internet Explorer, select the **Tools gear** button, point to **Safety**, and then select **Delete browsing history**.
2. Choose the types of data or files you want to remove from your PC, and then select **Delete**

 Version 9

1. In Internet Explorer, select the **Tools gear** button, and then select **Internet options**.
2. Under **Browsing history**, select **Delete**.