

# iOS and Android App Support Policy

The Hunter Hydrawise app's general policy is to support Android and iOS version for as long as the manufacturer (ie. Google or Apple) supports their operating system version.

It is important to use an Android or iOS version that is supported by Apple or Google to ensure you have the manufacturer's latest security updates to protect your data.

As of July 2019, Google officially supports Android 7.0 (Nougat) and above. Apple officially supports iOS versions 12.3 and above.

While we do our best to maintain support for older versions, changes in technology mean that sometimes it is not possible to add features to our apps whilst maintaining backward compatibility with unsupported versions of Android or iOS.

While not supported, we do have customers using older versions of Android (eg. Android 5.0) and iOS (eg. iOS 10.0) without issues.

If your app does not work with your unsupported version of Android or iOS, it may be possible to use your Hydrawise system via the web browser ([www.hydrawise.com](http://www.hydrawise.com) [1]) in the older device.