

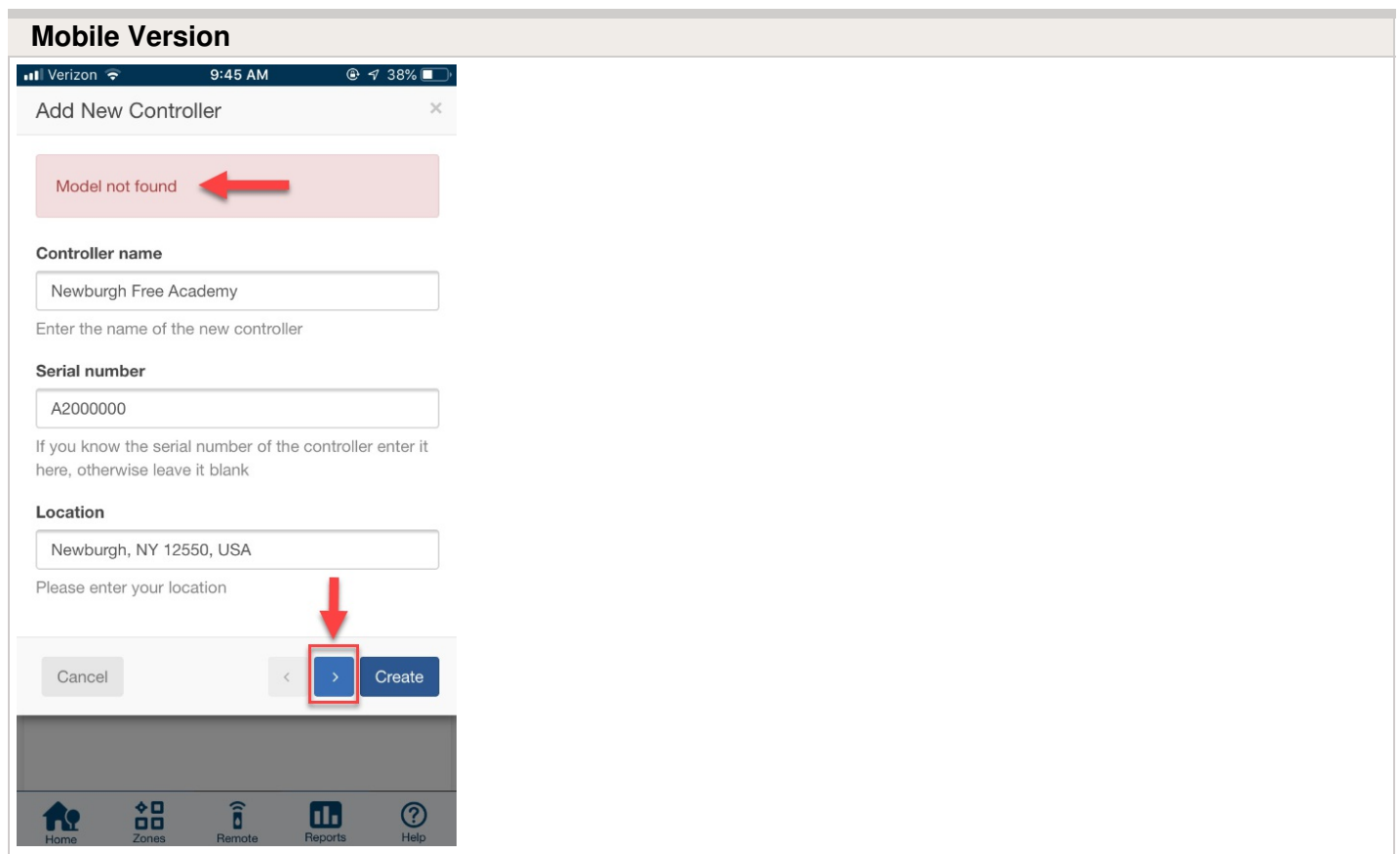
# "Model Not Found" Message

Hydrawise manufactures several different controllers. When you add a controller in the software application or mobile app, you will see the message below if the controller model is not selected. The next step after adding the Controller Name, Serial Number, and the Location is to click **NEXT (blue arrow in mobile APP version)**. You can **CREATE** the controller after a model is chosen. If for any reason the model is not known, you can choose any of models temporarily.

The model can be edited later in the controller settings using the instructions in article [here](#).


[1]

You can add the serial number at a later time as well if needed using the instructions in this [article](#).



## PC Version

Add New Controller ×

Model not found 

### Controller name

Newburgh Free Academy

Enter the name of the new controller

### Serial number

A2000000

If you know the serial number of the controller enter it here, otherwise leave it blank

### Location

Newburgh, NY 12550, USA

Please enter your location

Cancel

< Prev

**Next >** 

Create