

Contractor Checklist

Setting up your contractor account is important. Below are some starting recommendations for your account. Adjust these settings as appropriate based on local needs.

Business Profile

- Complete all details, including Business Name, Contact Details, Location, Website, and Business Description (learn more [here](#) ^[1])
- Check box if you want your details listed online
- Add your business logo so it appears on customer apps (learn more [here](#) ^[2])

Add Your Staff

- Add technicians or office staff (learn more [here](#) ^[3])

Set Your Alerts (Six Total)

- High flow, 30%
- Low flow, 30%
- Leak detection over 60 minutes – 50 gallons
- Low current
- High current
- Controller not connected to the internet – 0.5 days
- Learn more [here](#) ^[4]

Check the Customer Event Log Each Day: Multi-Site Manager --> Customer Events

- Make sure you acknowledge all resolved issues
- Red is from an alert
- Yellow is something Hydrawise has noticed
- Learn more [here](#) ^[5]

Set Up Default Watering Triggers

- < 60°F, don't irrigate

- < 77°F, water 30% less
- > 97°F, water 30% more
- Don't water when > 75% chance of rain
- Wind speed should be turned off
- Use forecast temperature turned on
- Use forecast rainfall turned on
- Don't water when the last 24-hour rainfall is higher than 0.1
- Don't water when the last 3 days rainfall is higher than 0.8
- Learn more [here](#) ^[6]