

Android - "App Run in Background Option"

Some Android phones on 10.0 or even 9 depending on the phone, has the ability to put apps to sleep. With the Hydrawise app, this may cause you to log out. One way to fix this would be to turn off the feature from the app settings. It's the "**let the app run in the background**" option. Disabling this feature stops the app from going to sleep thus not logging out the user.

1. From the home screen of your Android device, head over the **Settings** app and scroll down to access the "**Apps**" entry.
2. Press the gear icon on the top-right corner of the screen and then press the "**Battery optimization**" tab.
3. Press the drop-down menu icon, select "**All apps**" option and scroll through the list to find your desired apps.
4. Tap on the app icon you want to configure, select "**Don't optimize**" and press "**Done**" to confirm your action.