

Android - "App Run in Background Option"

Some Android phones on version 10.0 and even 9, depending on the phone, have the ability to put apps to sleep. With the Hydrowise app, this may cause you to log out. One way to fix this would be to turn off the feature from the app settings. It's the "let the app run in the background" option. Disabling this feature stops the app from going to sleep, thus not logging out the user.

1. Open the **SETTINGS** app. You will find the settings app on the home screen or apps tray.
2. Scroll down and click on **DEVICE CARE**.
3. Click on **BATTERY** options.
4. Click on **APP POWER MANAGEMENT**.
5. Click on **PUT UNUSED APPS TO SLEEP** in advanced settings.
6. Select the slider to **OFF**.

The Hydrowise app will run as normal, and you will receive all notifications and updates.