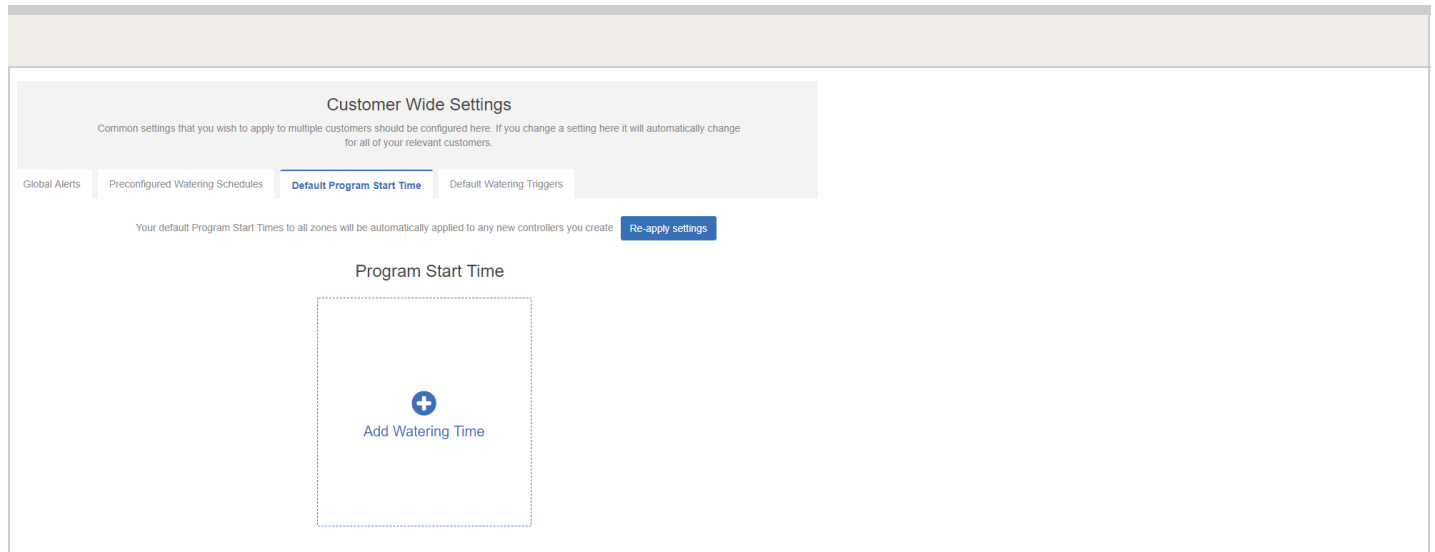# How do I set global default program start times?

Contractors now have an option to set default start times for new customers in the customer wide settings.

When a new controller is created (Contractor Portal only), the new controller will automatically get the contractor's default Program Start Times. If you want to have different settings for a specific controller, then they can be changed in the normal way.

Please view the steps to access this feature:

1. Click on the **MANAGER** icon on the upper right hand side, then **CUSTOMER WIDE SETTINGS.**
2. Click on the **DEFAULT PROGRAM START TIME.**
3. Press the plus button to **ADD** a new global start time.
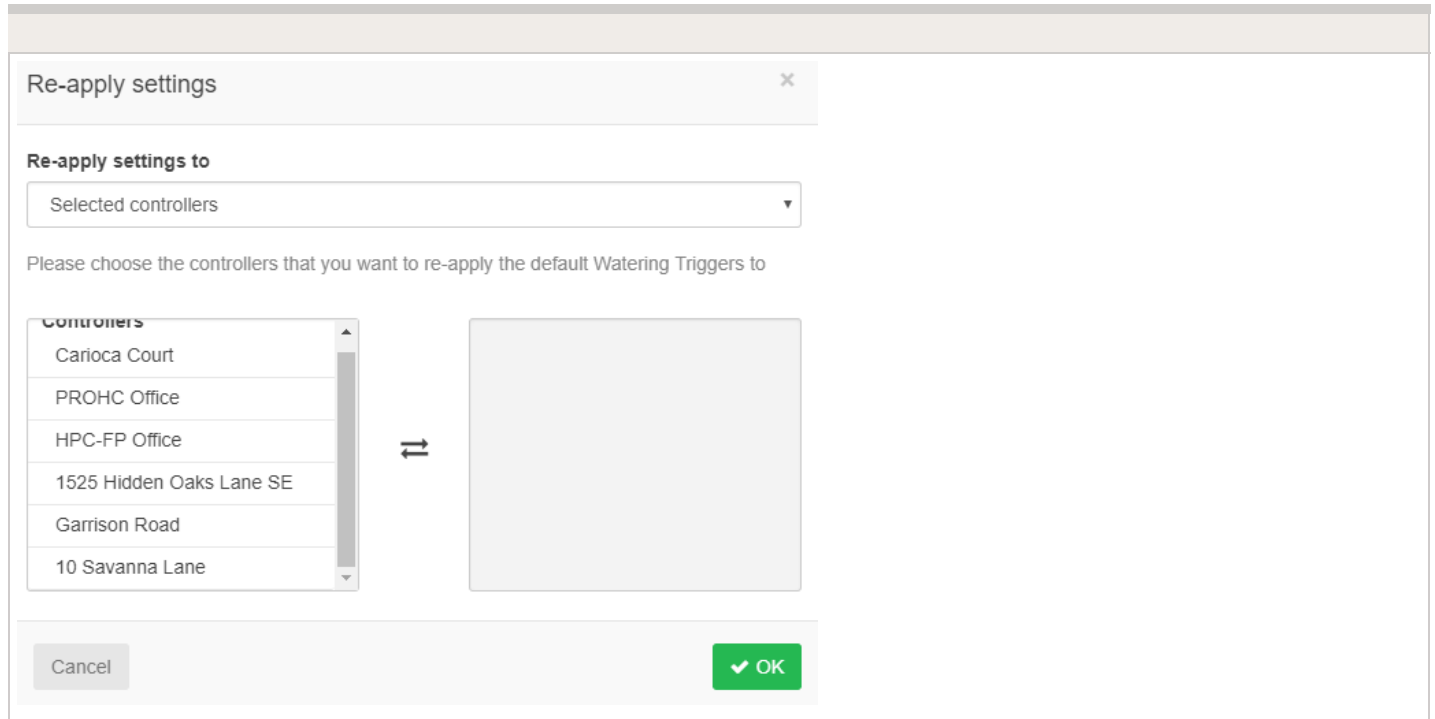4. Select a start time, watering type, and watering days then press **OK.**

It is also possible to re-apply the contractor Program Start Times to one or all of your

customers if they have changed from your settings in the Contractor Portal. When re-applying settings all global (ie. not zone specific) Program Start Times for the controller are replaced with the contractor's Program Start Times.

Please view the steps to access this feature:

1. Click on **RE_APPLY SETTINGS.**
2. Choose all controllers or selected controllers to update the changes and select **OK.**