

Watering with No Internet

If your controller loses internet connectivity for more than one day, Hydrowise can send you an email notification or In-app alert. During this time, your controller will run the last synced schedule in offline mode. [Learn more](#) [1]

Hydrowise Software has 2 stages of **OFFLINE**.

Stage 1 - The controller has been disconnected for **less than 6 hours**, it can report watering if it reconnects before Hydrowise does a full reboot. This will show in **REPORTS: Schedules > Watering History (Actual)** as **OFFLINE RUN**.

Stage 2 - The controller has been disconnected for **more than 6 hours** and has rebooted and cannot reconnect. This will show as blank in **REPORTS** but will still run the last synced schedule.

The feature **OFFLINE ADJUSTMENTS** allows the controller to automatically adjust the amount of watering on a month-by-month basis if the controller is in an Offline mode (ie. not connected to the internet). The steps below will cover both online and offline instructions on changing the seasonal adjust for when the controller enters offline mode.

Online: Offline Water Adjustment

- 1. Sign in to your [Hydrowise account](#) [2]using the original email.
- 2. Click on the **MENU** icon (☰) on the upper left-hand side of the app. If accessing from a web browser, click on the ☰ on the upper right-hand side.
- 3. Select **CONTROLLER SETTINGS** on the left-hand side.
- 4. Select **OFFLINE ADJUSTMENTS**.
- 5. Sliders can be adjusted from **0%-300%**.

Offline: Offline Water Adjustment

- 1. Select **SETTINGS**.
- 2. Select **OFFLINE PROGRAMS & SETTINGS**.
- 3. Select **SEASONAL ADJUST**.
- 4. Select a **MONTH** to adjust.
- 5. Adjust each month by a percentage then select **OK**.

CONTROLLER SCREENSHOTS:

