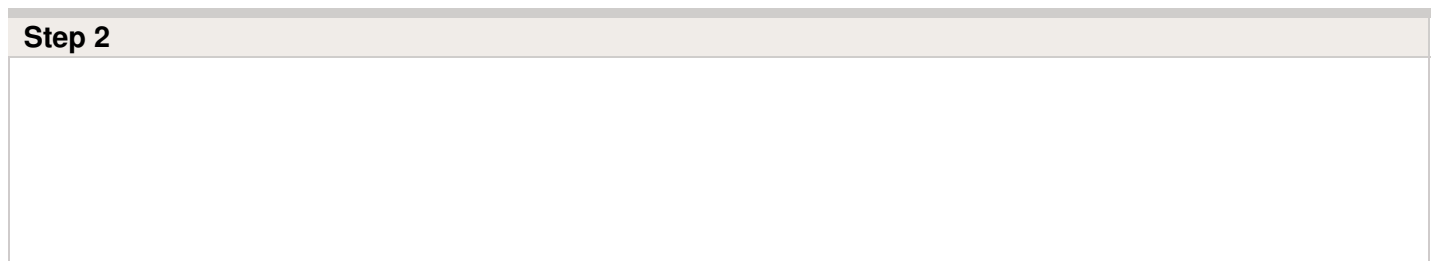
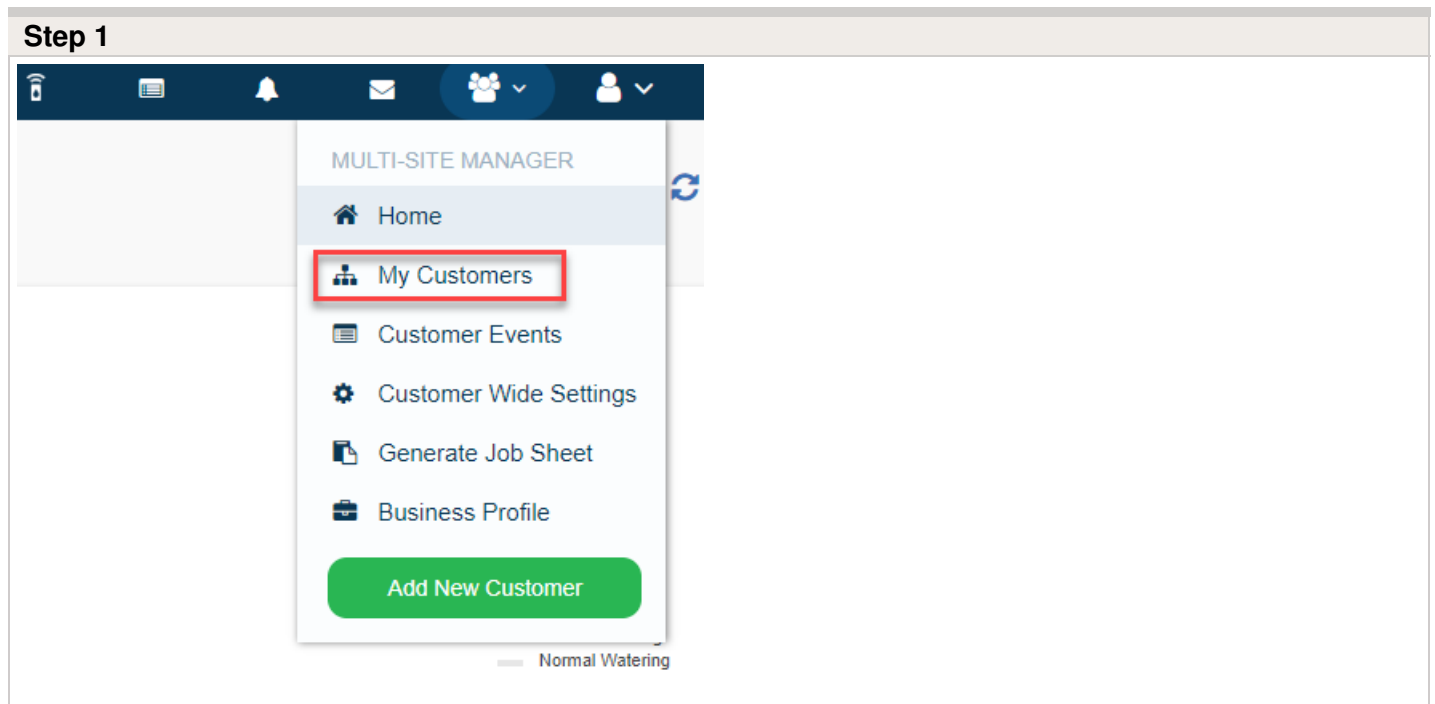


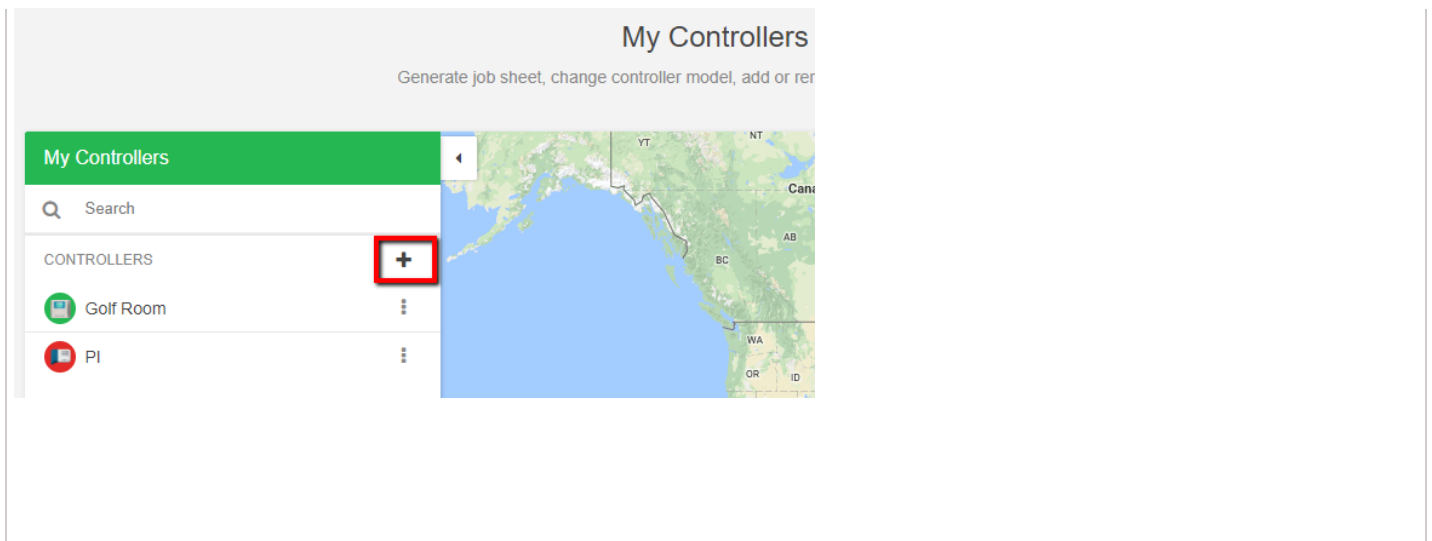
Contractor - Add a Controller

There are two ways to add a controller for a customer.

The first method is to create the controller on your own account. Then, configure it as you would if you or the customer created it straight on their account. This option can be used when a customer does not give account information (email) to the contractor.

1. Click on the **"Manager"** icon on the upper right hand side, then **"My Customers."**
2. Next, go to **My Controllers** and click **Add Controller**.
3. Create the controller by adding a **controller Name**, **serial number** (if you have it) and the **location**. **NOTE:** This can wait for when you get the customer's serial number.





Step 3

Add New Controller ×

Controller name

Enter the name of the new controller

Serial number

If you know the serial number of the controller enter it here, otherwise leave it blank

Location

Please enter your location

Cancel < Prev Next > Create

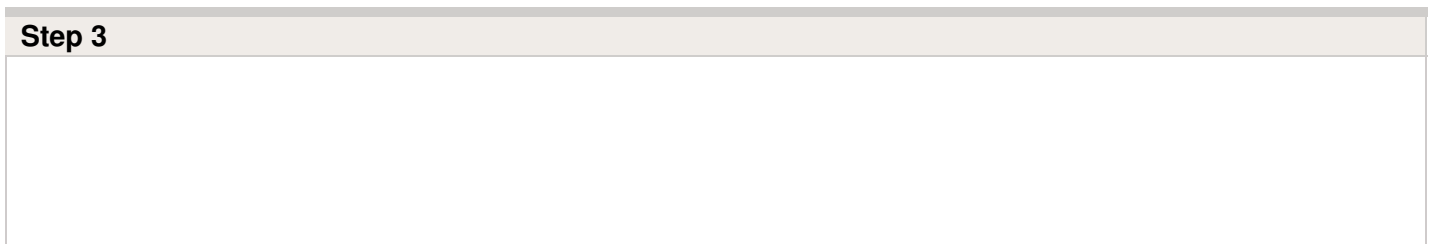
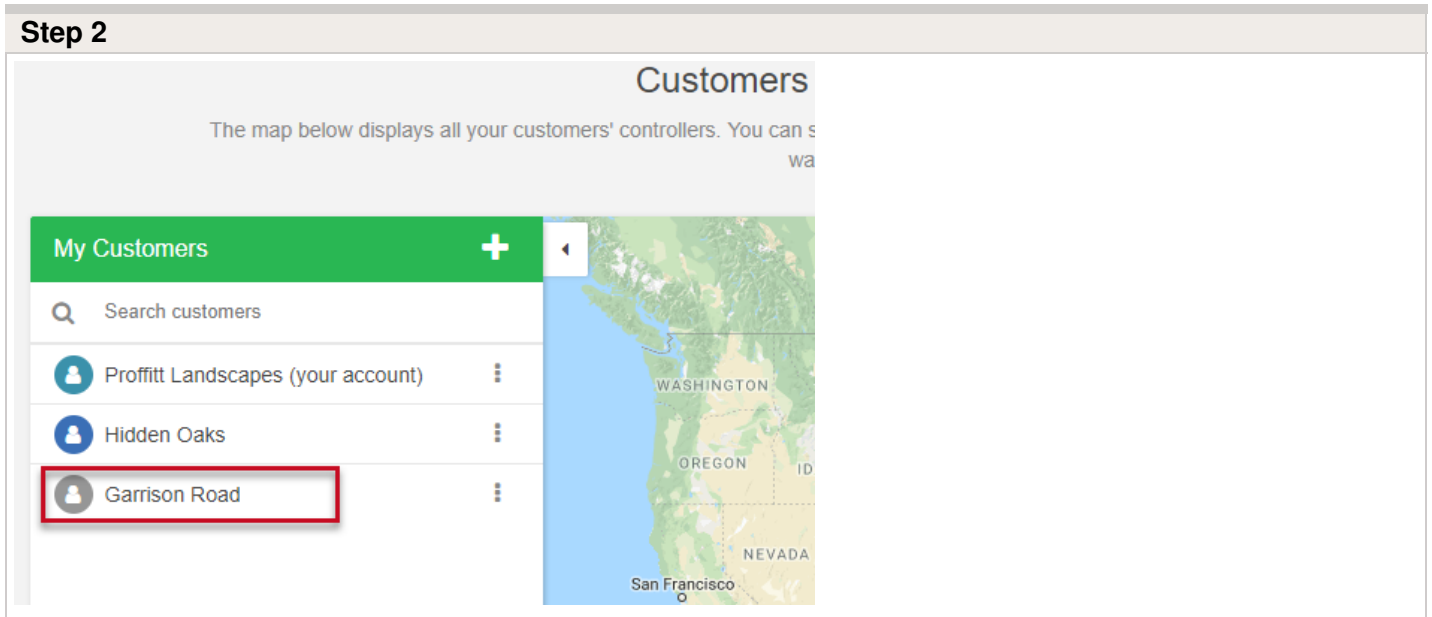
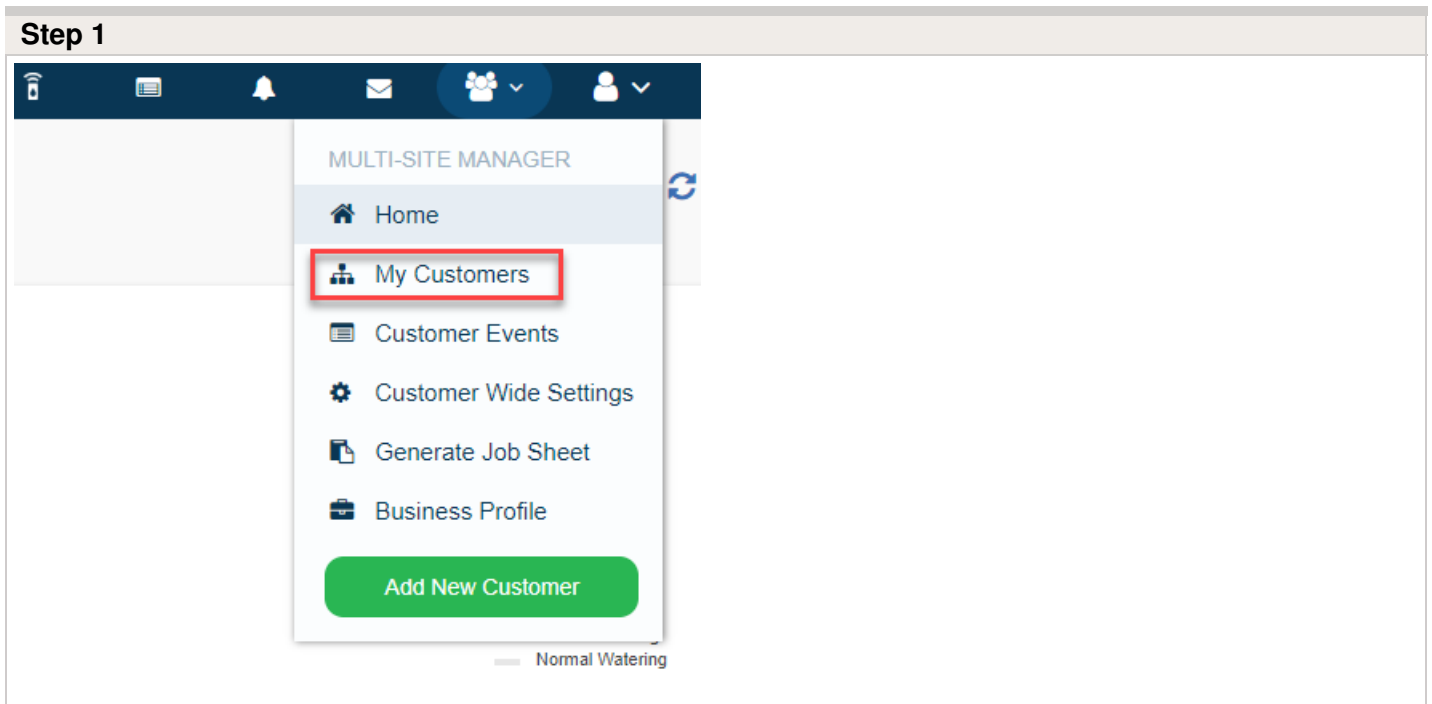
If you end up gaining access to the customer's account, you can create it straight in their account. This will save you from having to move the controller from your account to theirs at a later time.

To learn more about moving controllers from your account into your customer's account, click [here](#) [1].

The second way to add a controller to a customer's account would be to create it directly by selecting the account under **My Customers**.

1. Click on the **"Manager"** icon on the upper right hand side, then **"My Customers."**
2. Click on the **"controller"** for editing.

3. Click on the **plus tab** to add controller in this customers account.
4. Create the controller by adding a **controller Name**, **serial number** (if you have it) and the **location**. Otherwise, this can wait for when you get the customer's serial number.



Customers

The map below displays all your customers' controllers. You can s
wai

< Customer Details

Garrison Road

PLANS +

Home Expires on Fri 14 Dec 2018

CONTROLLERS +

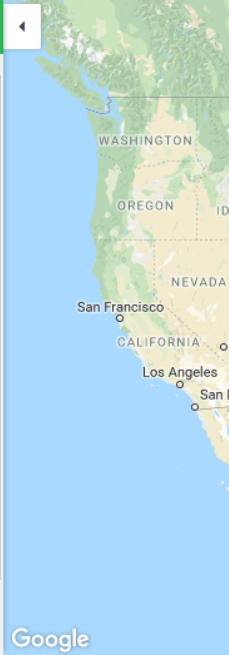
Garrison Road

USERS +

Barr (Read & write)

FILES +

No files for this customer



Step 4

Add New Controller ×

Controller name

Enter the name of the new controller

Serial number

If you know the serial number of the controller enter it here, otherwise leave it blank

Location

Please enter your location

Cancel

< Prev

Next >

Create