

Warranty

8/9/21 - To view the full warranty disclaimer, click [here](#) ^[1].

The Hunter product will need to be exchanged at the original point of purchase or through the installation contractor. Hunter products have a manufacturer date code stamped on the product indicating the start of the warranty period. The date code locations can be found at the following link:

[Hunter Products- Date Code Locations](#) ^[2]

2021 Warranty Updates

Product Family	Model	Old Warranty (prior to 2021)	New Warranty (2021-Present)	Comments
ACC	ACC1200, -SS, -PP ACC99D, -SS, -PP ADM99 decoder modules	5-year	2-year	Reduced to 2-year warranty in 2021. With ongoing discontinuation of original ACC/IMMS products (as of March, 2022), we cannot support a 5-year warranty.
ACC/IMMS	All ACC/IMMS Communication Modules	5-year	2-year	Reduced to 2-year warranty in 2021. With ongoing discontinuation of original ACC/IMMS products (as of March, 2022), we cannot support a 5-year warranty. These changes align with the reduction of all internet connected devices/modules.

ACC2	Centralus Communication Modules - A2CWIFI, A2CLAN, A2CLTE, A2CCELLE	5-year	2-year	Reduced to 2-year warranty in 2021. All internet connected devices/modules reduced to 2-year warranty.
I-Core/Dual	All I-Core and Dual Products - IC600PL, -M, -SS, -PP DUAL48M, DUAL1, DUAL2, DUALS	5-year	2-year	Reduced to 2-year warranty in 2021. With planned discontinuation of I-Core/Dual products (est. March, 2023), we cannot support a 5-year warranty.
ICC2	Centralus Communication Modules - WIFIKIT, LANKIT, CELLKIT	5-year	2-year	Reduced to 2-year warranty in 2021. All internet connected devices/modules reduced to 2-year warranty.
HCC	All HCC Controllers - HCC800PL, -M, -SS, -PP	5-year	2-year	Reduced to 2-year warranty in 2021. All internet connected devices/modules reduced to 2-year warranty. This makes all Hydrowse Controllers 2-year warranties.
HPC	HPC400 and HPC-FP	5-year	2-year	HPC has always had a 2-year warranty. However, since we were selling 2018 dated HPCs well into 2021, we tweaked the HPC warranty to be 5-years for any date codes prior to 2021, and 2-years for any date codes 2021 and newer. That way, we

				can ensure a 2018 dated HPC, sold in 2021, will be covered under warranty until 2023.
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