

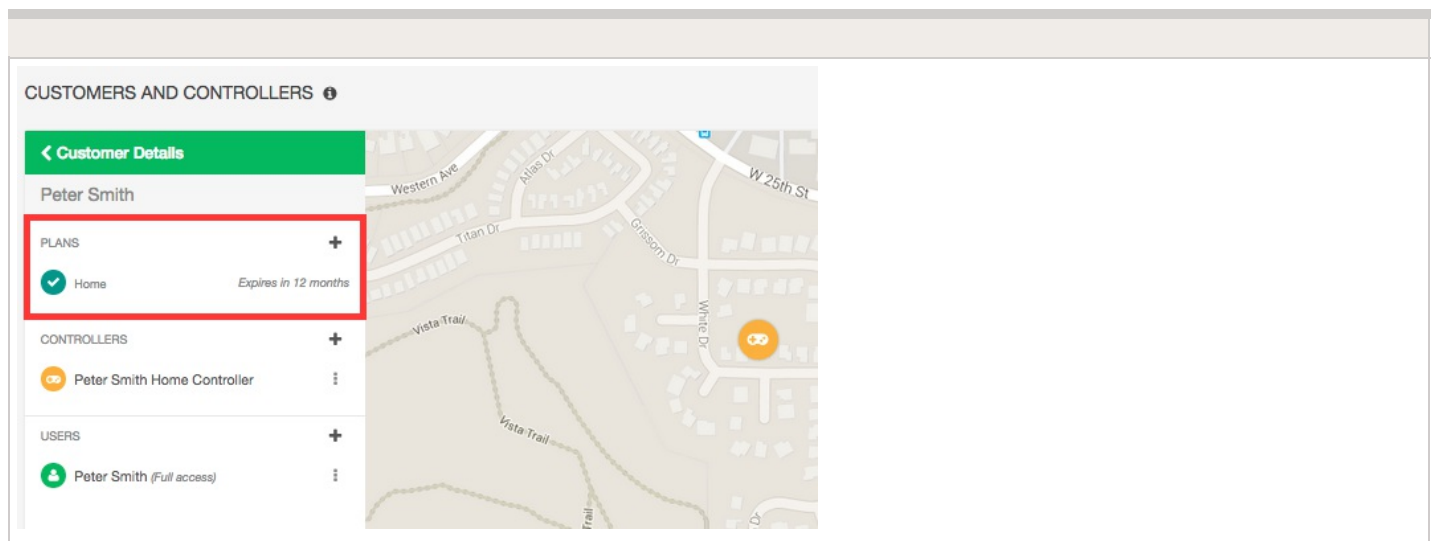
Contractor - Manage Customer Plans

Hydrawise accounts with a Contractor Plan have a dedicated portal for creating and managing customers and controllers.

To access the customers, click on the **"Manager"** icon on the upper right hand side, then **My Customers**. This option is not available if you don't have a Contractor Plan.

For more information on how the Contractor Portal works, see the [Hydrawise Contractor Portal](#) [1].

In the **Contractor Portal**, find your customer and click on their name to configure the details. You can see the plan of the customer and the expiration time.



From this section, you can do the following:

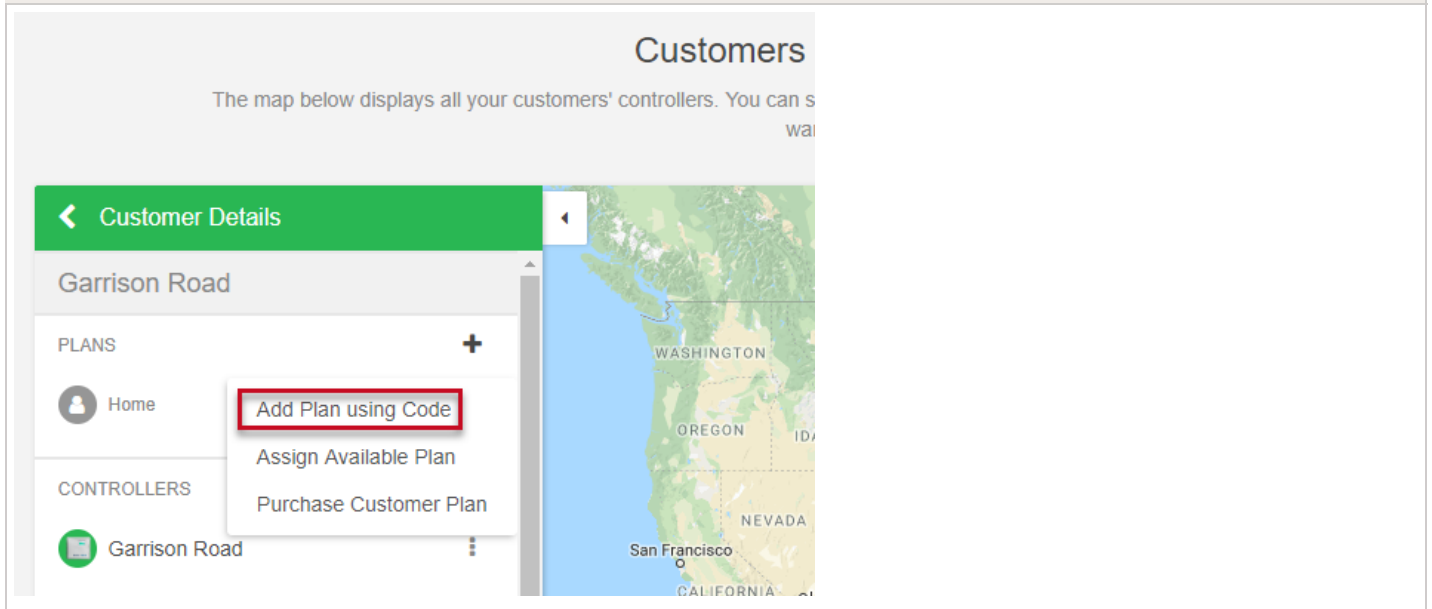
- Add a plan using a code you've received from a authorized Hunter dealer.
- Assign a plan previously purchased
- Purchase a plan

Add a Plan Using a Code

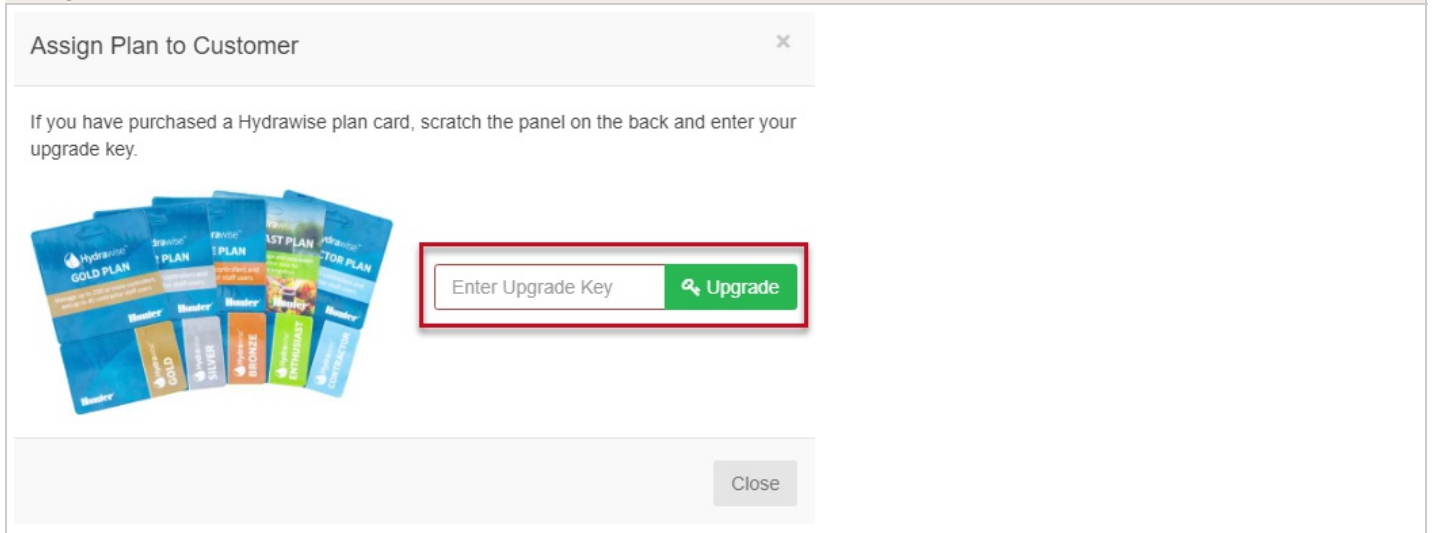
If you've purchased a plan card from a retailer with a code on the back, or if they've given you the plan code, you can use this to assign the plan to your customer. The plan code is four characters followed by a dash and another four characters (for example, 45F2-644E).

1. Click on the menu and select **Add Plan Using Code**.
2. Enter **upgrade key**

Step 1



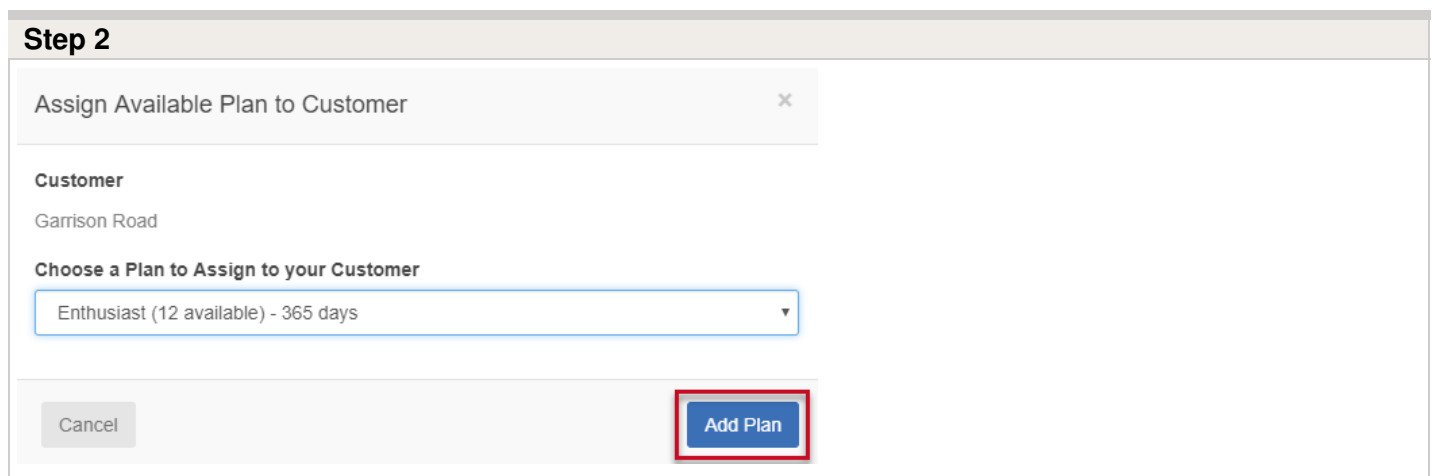
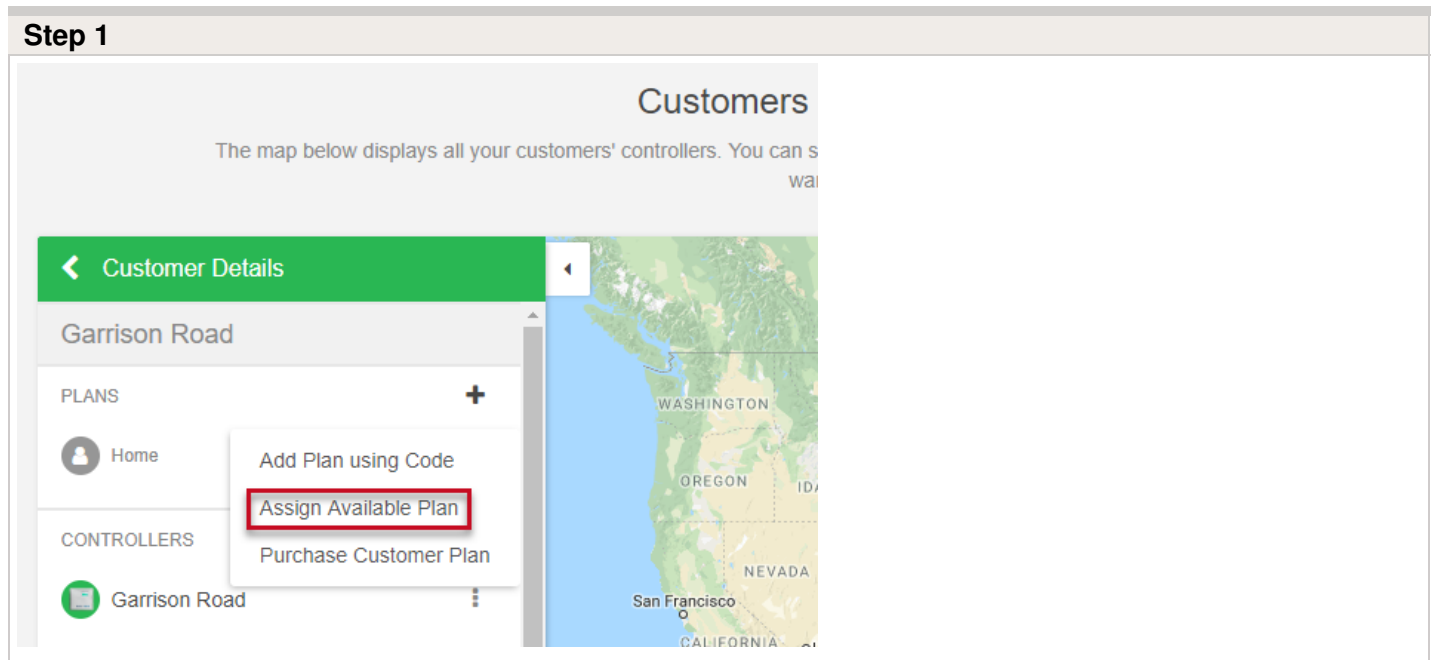
Step 2



Assign an Available Plan

If you've purchased plans online or you have received free plans with your Contractor Plan they are available for you to assign to new or existing customers.

1. Click on the menu and select **Assign Available Plan**.
2. Available plans will be listed. Choose the plan and click **Add Plan** to assign it to a customer.



For the contractor on a Bronze, Silver, Gold or Platinum plan, included plans are in the following chart.

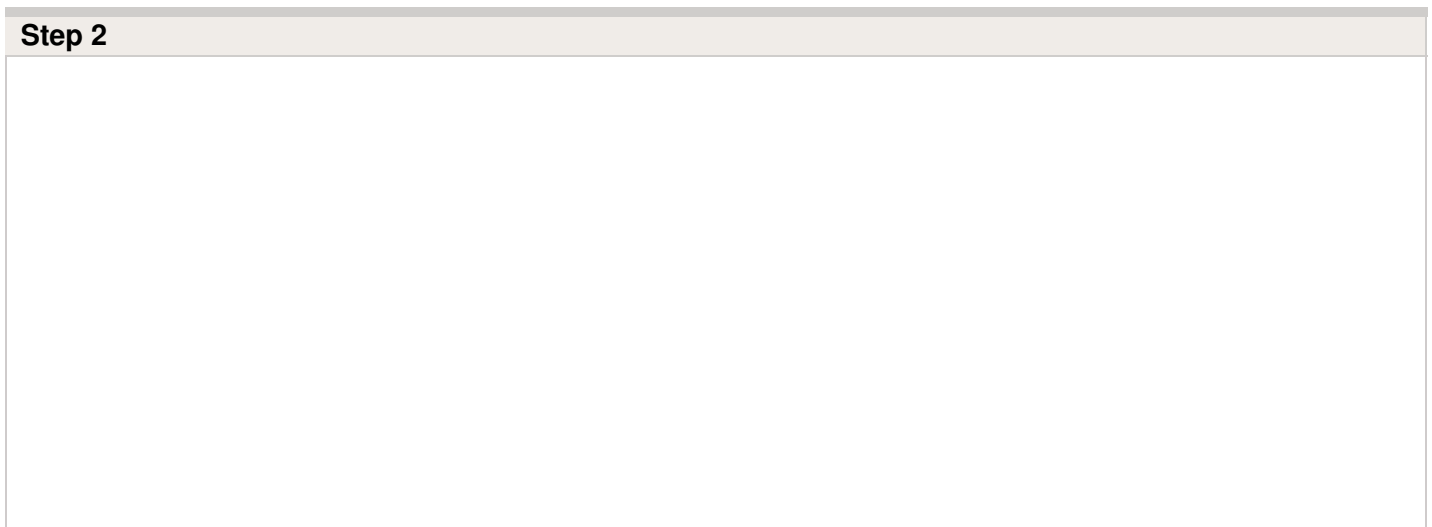
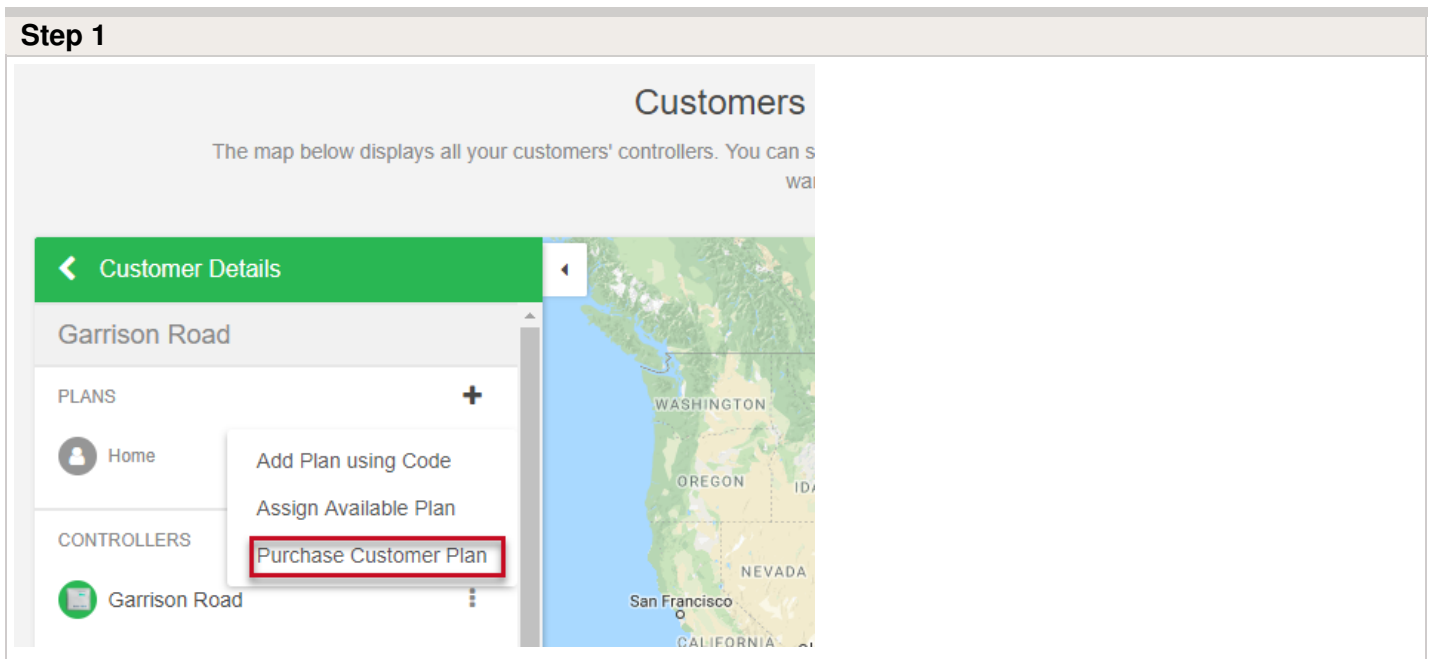
Contractor Plan - Available Enthusiast Plans	
Bronze	12 Plans
Silver	20 Plans

Gold	35 Plans
Platinum	Contact Us for Details

Purchase Customer Plan

Plans can also be purchased through this section as well.

1. Click on the menu and select **Purchase Customer Plan**.
2. Choose the plan you want to purchase and select whether you'd like it to be automatically renewed. Then click **Upgrade with PayPal** to pay for plan.

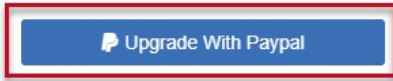
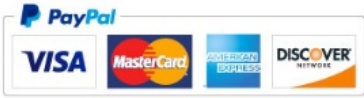


Upgrade Enthusiast Plan



UPGRADE USING PAYPAL OR CREDIT CARD

You can upgrade your account using Paypal or a credit card.



Automatically renew each year

UPGRADE USING A HYDRAWISE PLAN CARD

If you have purchased a Hydrowise plan card, scratch the panel on the back and enter your upgrade key.

 Upgrade

Close