

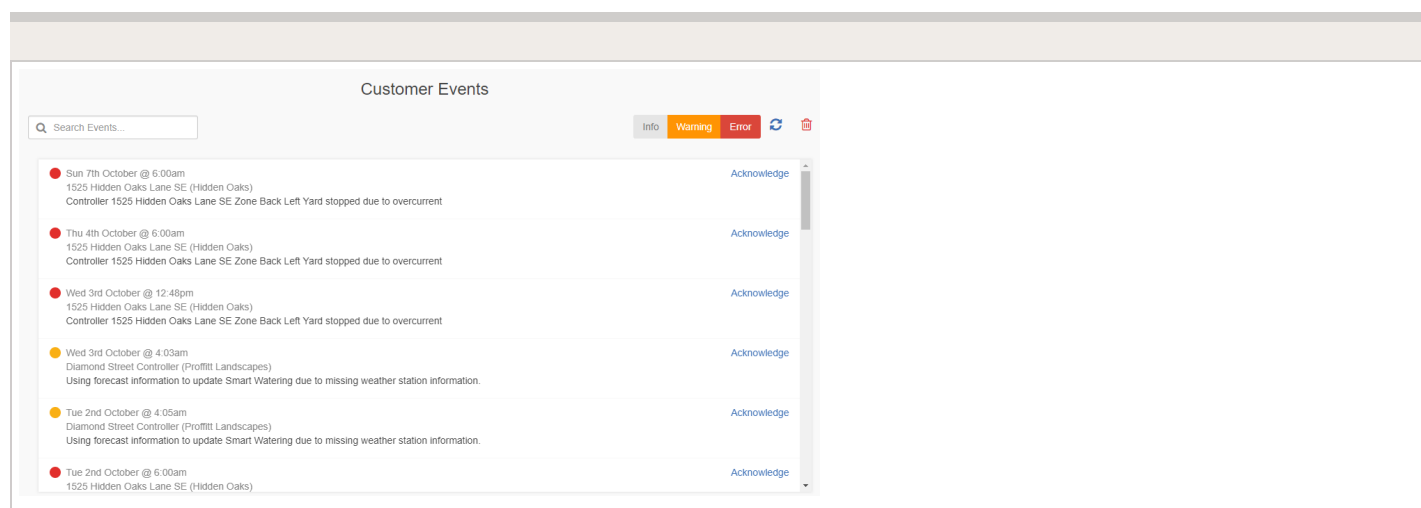
Viewing Changes to Customer

This article will show you the steps needed to view any changes made by your customer.

- Looking at [customer alerts](#) ^[1]
- Looking at [events](#) ^[2] for that controller

Customer Events:

1. Click on **Settings**, then **My Customers**.
2. In the Customer Events section, you can see different types of alerts. Use the **Info**, **Warning**, and **Error** buttons to show or hide different types of alerts.



The screenshot shows the 'Customer Events' section of a web application. At the top, there is a search bar labeled 'Search Events...'. To the right of the search bar are three filter buttons: 'Info' (grey), 'Warning' (orange), and 'Error' (red). Below the filters is a list of events. Each event entry includes a colored dot (red for errors, orange for warnings), a timestamp, the location, and the controller name. To the right of each event entry is an 'Acknowledge' button. The events listed are:

- Sun 7th October @ 6:00am: 1525 Hidden Oaks Lane SE (Hidden Oaks) Controller 1525 Hidden Oaks Lane SE Zone Back Left Yard stopped due to overcurrent.
- Thu 4th October @ 6:00am: 1525 Hidden Oaks Lane SE (Hidden Oaks) Controller 1525 Hidden Oaks Lane SE Zone Back Left Yard stopped due to overcurrent.
- Wed 3rd October @ 12:48pm: 1525 Hidden Oaks Lane SE (Hidden Oaks) Controller 1525 Hidden Oaks Lane SE Zone Back Left Yard stopped due to overcurrent.
- Wed 3rd October @ 4:03am: Diamond Street Controller (Proffitt Landscapes) Using forecast information to update Smart Watering due to missing weather station information.
- Tue 2nd October @ 4:05am: Diamond Street Controller (Proffitt Landscapes) Using forecast information to update Smart Watering due to missing weather station information.
- Tue 2nd October @ 6:00am: 1525 Hidden Oaks Lane SE (Hidden Oaks)

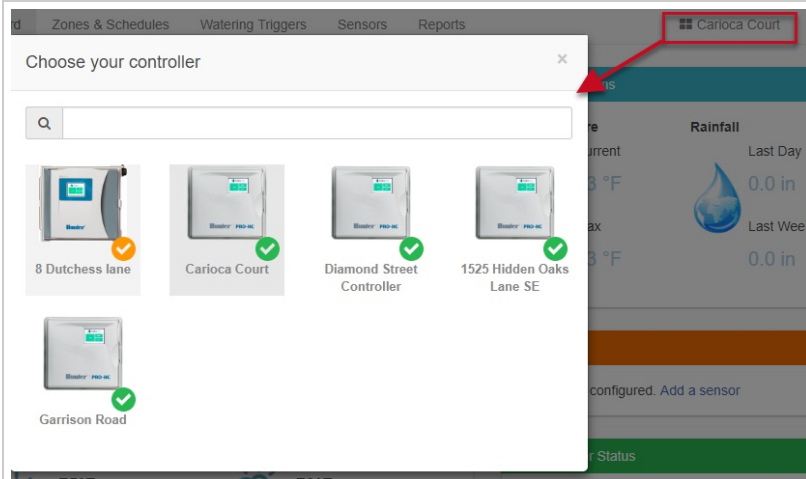
Types of Alerts

Types of Alerts	
Errors	Problems with the controller, such as over current or excess water usage
Warnings	Possible problems with the controller, such as low current
Info	Information about the controller, such as new zones added or zone run times

Controller Reports:

1. From the menu, choose the **Controller** link in the upper right.
2. Choose customers **controller name** to view report.
3. Next, select **Reports** at the top of the dashboard. This will show every report available for this specific controller.

STEPS 1-2



STEP 3

SCHEDULES

Watering Schedule

Watering History (actual)

WEATHER

Weather Forecast

Weather Station Temperatures

Weather Station Rainfall

Weather Station Wind Gust

Evapotranspiration (ET)

WATER USAGE

Water Saving

Flow Meter Measurements

Total Water Usage

Flow Rates (per minute)

Sensor Levels

Smart Water Balance

Virtual Solar Sync

DIAGNOSTICS

Solenoid Load

ADMIN

Late Poll

PERFORMANCE

MQTT Connections

HISTORICAL WEATHER

Monthly Evapotranspiration

Monthly Temperature & Rainfall

Today Previous Next

October 2018

Sun	Mon	Tue	Wed	
30	01	02	03	
5:00amFront Grass	5:00amFront Flowers	5:00amFront Grass	5:00amFront Grass	5:00amFront Flowers
5:05amFront Flowers	5:00amFront Grass	5:00amFront Flowers	5:00amFront Flowers	5:00amFront Flowers
5:20amBack Drip				
07	08	09	10	
5:00amFront Grass	5:00amFront Grass	5:00amBack Drip	5:00amFront Flowers	5:00amFront Flowers
5:00amFront Flowers	5:00amFront Flowers	5:00amFront Grass	5:00amFront Grass	5:00amFront Flowers
		5:00amFront Flowers		
14	15	16	17	
5:00amFront Grass	5:00amFront Grass	5:00amFront Grass	5:00amFront Grass	5:00amFront Flowers
5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers
		5:18amBack Drip		
21	22	23	24	
5:00amFront Grass	5:00amFront Grass	5:00amFront Grass	5:00amFront Grass	5:00amFront Flowers
5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers
	5:18amBack Drip			5:18amBack Drip
28	29	30	31	
5:00amFront Grass	5:00amFront Grass	5:00amFront Grass	5:00amFront Grass	5:00amFront Flowers
5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers	5:03amFront Flowers
5:18amBack Drip			5:18amBack Drip	