



# How can I manage my customers controllers?

Information about the status of your customer's controllers will show up in the contractor portal like the screen capture below:

1. Sign in to your [Hydrawise account](#). <sup>[1]</sup>
2. Click on the **MSM (Multi-Site Manager)** icon () on the upper right-hand side of the app. If accessing from a web browser, click on the () on the upper right-hand side.
3. Select **HOME**.
4. In the **CONTRACTOR DASHBOARD** section, you can monitor customers controllers using the following information:
  - Top 3 alerts (see possible alerts for more info)
  - Total watering time for customers
  - Water Savings
  - Total Customers
  - Customers pending - waiting for the customer to accept contractor as manager.
  - Controllers Online - Connected to the internet
  - Controllers Offline - Not connected to the internet

