

How can I manage my customers controllers?

Information about the status of your customer's controllers will show up in the contractor portal like the screen capture below:

1. Sign in to your [Hydrawise account](#). [1]
2. Click on the **MSM (Multi-Site Manager)** icon (☰) on the upper right-hand side of the app. If accessing from a web browser, click on the (☰) on the upper right-hand side.
3. Select **HOME**.
4. In the **CONTRACTOR DASHBOARD** section, you can monitor customers controllers using the following information:
 - Top 3 alerts (see possible alerts for more info)
 - Total watering time for customers
 - Water Savings
 - Total Customers
 - Customers pending - waiting for the customer to accept contractor as manager.
 - Controllers Online - Connected to the internet
 - Controllers Offline - Not connected to the internet

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