Contractor - Portal Overview

Hydrawise accounts with a Contractor Plan have a dedicated portal for creating and managing customers with controllers.

To access your portal, go to the **MULTI-SITE MANAGER** and select **HOME.**

NOTE: This option is not available unless you have a Contractor Plan. See more about plans here [1].

The **HOME DASHBOARD** shows you key information about your customers and their controllers.

You can see all events for your customers' controllers, including recent alerts on issues such as high or low currents, water flow problems, weather station problems, or controllers going offline. To see all events, go to the Customer Events section.

You can also see how many customers you have, including those who have not yet given you access to configure their accounts (these show as "pending"). There are also statistics for the controllers you manage and status indicators that show whether they're online or offline.