

Reset Controller

Your Hydrawise Controller is much like your other home devices, such as a computer, router, and television. The devices might require a Power Cycle to correct the operation. If your Controller is not operating as expected, then the most effective method of restarting any controller is a **Power Cycle**.

Power Cycle (Preferred Method)

This is the preferred method for all models of the Hydrawise controller line. The Power Cycle is the most effective method of providing a complete restart to a controller. This method should be used for lost Wi-Fi connection, system operating erratically, and/or reporting errors.

1. **Unplug** Controller.
2. Leave unplugged until the screen has **No Display** at all.
3. Restore **Power** to the controller.

Note: If your controller is hardwired with no plug, we recommend contacting a qualified irrigation professional for assistance. Models HPC & HCC include ribbon cables that can be unplugged to remove power.

Factory Reset

This method removes all the information stored in the controller: the programs, Wi-Fi settings, Delays, Sensor configuration, etc. After the Factory Reset, you must reconnect your controller to the internet. All other settings will be sent to the controller from the cloud when back online.

This is a great method for re-establishing a Wi-Fi connection.

1. From the home screen, select **Settings**.
2. Select **Config**.

3. Select **Factory Default**.
4. Select **Erase config**.
5. Select **Ok** to start.
6. Select **Ok** to scan for networks.
7. You can choose your **2.4g Network** from the list provided on the screen.
8. Select **Confirm**.
9. Enter **Wireless Network** and select **OK**.
10. Select **Continue** to perform a network test.