


# No Communication with Expansion Modules Message

## Overview:

If your HCC Controller does not recognize your stations, you will see the facepack message **No Communication with Expansion Modules** on the controller screen. You may need to reset some of the hardware components. You can follow the steps below to make the connection between the facepack and your station modules.

## Steps:

1. Open the **Front Panel**.
2. Turn **Off** the power by unplugging the controller.
3. Remove the **Ribbon** from the back of the front panel.
4. Remove all the **Modules** (power module and station module(s)).
5. Reinstall the **Modules**.
6. Reinstall the **Ribbon** cable (wait 2-3 minutes).
7. Turn **On** the power to the controller.
8. Sign in to your [Hydrawise account](#). <sup>(1)</sup>
9. Select the **Menu** icon () on the upper left-hand side of the app.
10. Select **Controller Settings**.
11. Verify the correct controller station count under **Model** (i.e., HCC 16 Zones).

