

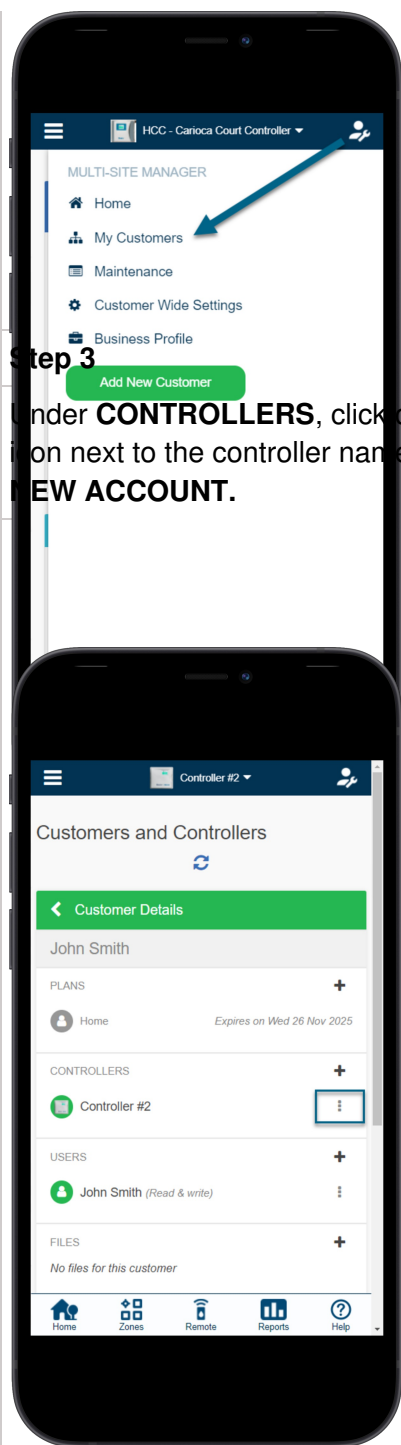


# Moving a Controller between Customer Accounts

A customer may decide to relocate and the controller would have to be reassigned to the new homeowner. Using your **MULTI-SITE MANAGER** feature, you can **MOVE** a customer's controller from one account to another. Each customer will have to be set up within your contractor account prior to making this change. If a customer is not in your account yet, please reference the article [here](#) <sup>[1]</sup>.

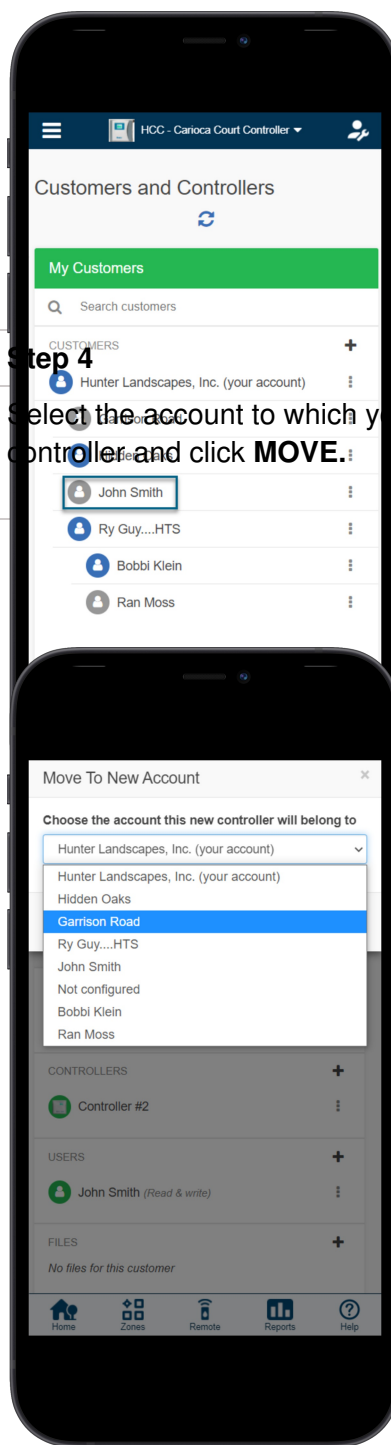
Please view the steps below to make these changes:

Step 1	Step 2
Click on the <b>MULTI-SITE MANAGER</b>  icon on the upper right-hand side, then <b>MY CUSTOMERS</b> . If using a PC, click on the <b>MULTI-SITE MANAGER</b>  icon on the upper right-hand side, then <b>MY CUSTOMERS</b> .	Scroll down to my customer's section and select the <b>CUSTOMER</b> that is currently configuring the controller that has to be moved.



### Step 3

Under **CONTROLLERS**, click on the **THREE-DOT** icon next to the controller name. Select **MOVE TO NEW ACCOUNT**.



### Step 4

Select the account to which you're moving the controller and click **MOVE**.

The controller is now assigned to a **NEW** customer account.