Configuring a Customers Controller

From the Contractor Portal, you can locate your customer and configure their details if necessary. Use the steps listed below to access any of the following features:

- **CONFIGURE** - This will allow you to make any program changes to this specific controller.
- **DELETE** - If the controller is no longer being used, you can delete it using this feature.
- **REMOVE/LINK SERIAL** - You can remove or link a serial number for a new or existing customer.
- **MOVE TO NEW ACCOUNT** - The controller can be moved to another customer within your account.
- **SETUP WIZARD** - If necessary, you can run through the basic setup wizard to reprogram the controller for the customer from the beginning.

Steps

1. Sign in to your Hydrawise account. [1]
2. Select the **MSM (Multisite Manager)** icon (☰) on the upper right-hand side of the app.
3. Select **MY CUSTOMERS**.
4. Scroll to the **CUSTOMER** and click on the **NAME**.
5. Next to the **CONTROLLER NAME**, select the **THREE DOT** icon. Select an option.