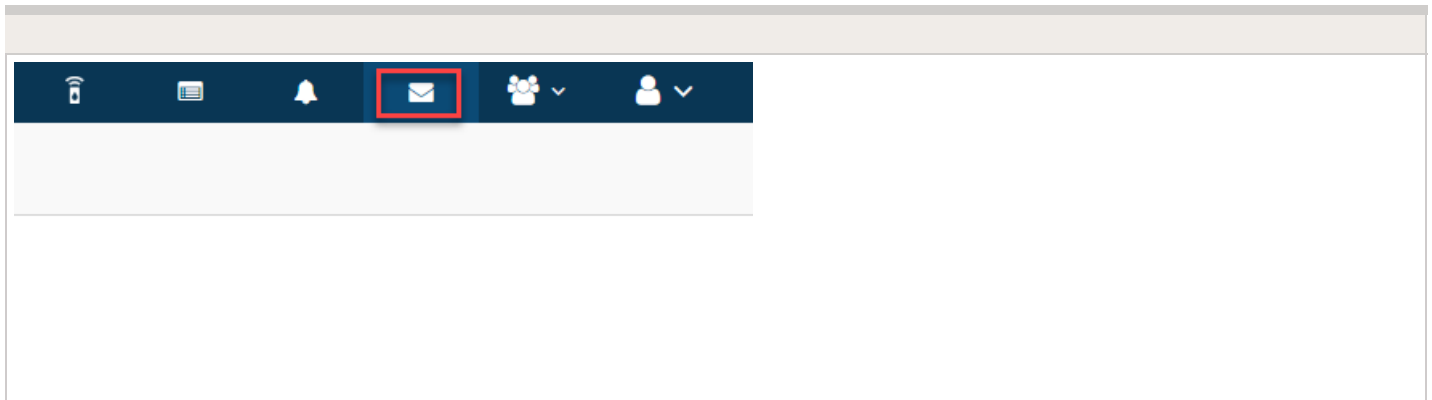


Contractor - Customer Messaging

Hydrawise allows in-app communication for contractors and their customers in a format similar to instant messaging. Messages between contractors and customers appear as push notifications on the customers' phones (just like alerts), and are also visible under **Settings -> Messages** in the app or web browser. For added convenience, we store the conversations.

This function is available by clicking on the "**Messenger**" icon on the upper right hand side.



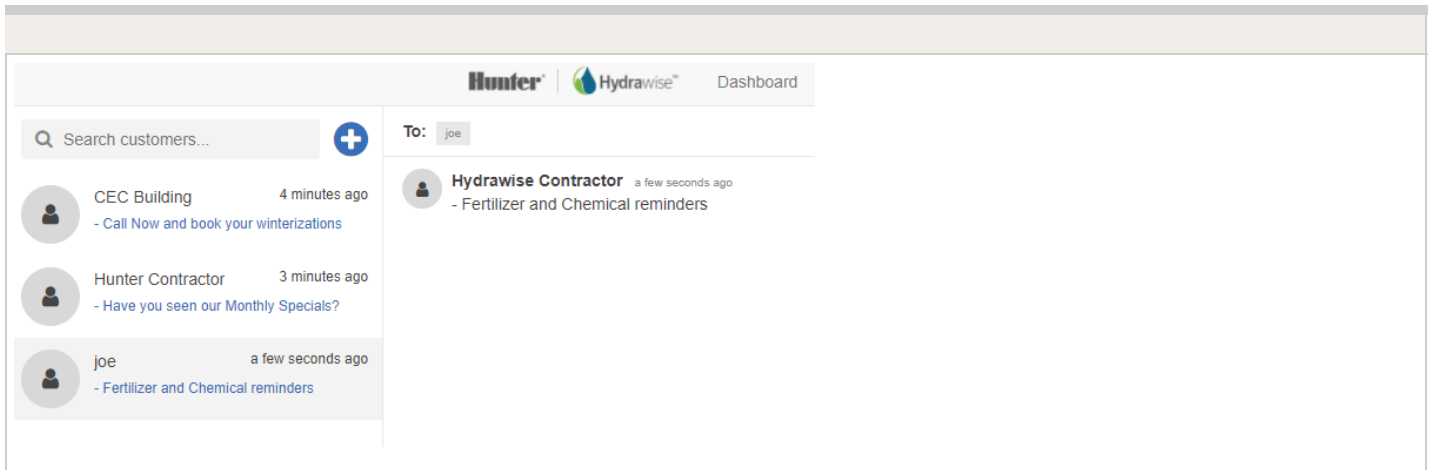
This tool provides contractors the ability to message customers directly. You can send messages to individual customers or all customers. Below are a few ideas:

- Call now to book your winterizations.
- Have you seen our monthly specials?
- Urgent weather notices
- Fertilizer and chemical reminders
- We noticed your irrigation system had a High-Flow Alert last night. I'll have my team visit later today to look at it for you.

With Hydrawise Contractor Messaging, you can add value to your business.

After **Messages** is selected, press the plus symbol to enter the first letter of the user's

name, and they will appear in the drop down.



Note: End users can only send and receive messages to and from their contractor.